



The Hon Duncan Gay MLC

Minister for Roads and Ports

Deputy Leader of the Government
Legislative Council

MEDIA RELEASE

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ROADS AND MARITIME SERVICES AGENCY EFFECTIVE FROM TODAY

Today marks the introduction of the new Roads and Maritime Services, NSW Roads and Ports Minister Duncan Gay announced today.

In July Mr Gay, along with Transport Minister Gladys Berejiklian, announced the RTA and the NSW Maritime Authority would be wound up and a new agency created.

“Today also marks the start of true integration across all modes of transport, with the formal creation of our new agency, Transport for NSW,” Mr Gay said.

“Transport for NSW aims to promote a renewed focus on the customer experience, ensuring the customer is at the centre of everything we do.”

Transport for NSW is responsible for improving the customer experience, planning, program administration, policy and regulation, procuring transport services, transport projects and freight and regional development.

The new Roads and Maritime Services will focus on service delivery, concentrating on delivering the key tasks of building and maintaining road infrastructure and the day-to-day compliance and safety for roads and waterways.

The safety brand NSW Maritime will continue as a Division of Roads and Maritime Services. The NSW Roads and Maritime Services agency will be led by Peter Duncan, who was recently announced as the new Chief Executive.

Mr Gay said the RTA and the NSW Maritime Authority shared key focus areas, including delivery of licence and registration services, regulating users of roads and waterways, managing compliance issues, providing critical input into innovative safety initiatives, the provision and maintenance of infrastructure, and provision of frontline services and web-based information for customers.

“The new agency will focus on improving customer service, while ensuring cost effective delivery,” he said.

“Roads and Maritime Services will be working towards integration so transactional services such as driver and maritime licences can be obtained from the one location.

“However it will take some time to integrate all services and we will keep our customers informed during the transition. In the meantime we will continue to provide licensing, registration and other customer services, without disruption.”

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